

# EAST BAY REGIONAL COMMUNICATIONS SYSTEM AUTHORITY ADMINISTRATIVE POLICIES

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	REVISION	SUPERSEDES
SUBJECT <b>TALK GROUP PRIORITY LEVELS POLICY</b>	APPROVED BY Board of Directors 2-17-2012	EFFECTIVE DATE February 17, 2012

## A. POLICY STATEMENT

In a P25 trunking system, when a cell has more call requests than channels available, it will issue a system busy and place the requesting unit into queue. If the queue contains more than one requesting unit, the system will sort the queue based on a number of factors, most notably the "Priority Level" of the talkgroup. There are 10 levels of priority in a P25 trunked system with Priority Level 1 reserved for Emergency Calls.

To aid in system management and considering the critical nature of public safety communications, the EBRCSA adopted the following policy:

1. Public Safety Talkgroups (Law, Fire, EMS) are assigned a default priority level of four (4);
2. Public Service Talkgroups (All others) are assigned a default priority level of seven (7).

This policy allows for the flexibility to establish a higher priority level for public safety and public service as required.